

## Issue in The Key Software Update v4.0.0

When updating the Key software to v4.0.0 in some environments, the upgrade will seemingly work, but the Key will not connect to any site and will be stuck in a connecting loop. The problem is not in the Key software or the new release but in the upgrade itself.

### Workaround:

1. Uninstall Tosibox Key software

2. Reboot PC

3. Reinstall Tosibox Key software

<https://downloads.tosibox.com/downloads/tbsetup.exe>

Installed SoftKeys still works after this.

We apologize for the inconvenience and will work on a fix package so that the upgrade goes smoothly.